

ONE ID REGISTRATION GUIDE FOR MIDWIVES

What is ONE ID?

A ONE ID enables secure access to digital health services. It provides the **required** login credentials for essential provincial health tools such as OTNhub (eConsult and eReferral), clinical viewers and Ontario Laboratories Information System (OLIS). For a summary of provincial digital health tools, [see this overview](#).

How do I get a ONE ID?

Sign up for a ONE ID through the [eHealth Ontario](#) website.

There are several steps involved.

During the signup process, your identity will need to be confirmed by a Local Registration Authority (LRA). This is a person designated by your sponsoring organization (e.g., MPG or hospital). You will need two pieces of government-issued identification, at least one with a photo; provincial health cards are not accepted. It may also require face-to-face validation via videoconference call.

STEP 1: IDENTIFY YOUR SPONSOR

- Your sponsor may be a hospital, MPG, EMCM or IMP that has signed up with ONE ID. Your sponsoring organization will have a local registration authority (LRA) who will guide you through the registration process.
- [Consult this list](#) of known midwifery sponsor organizations and/or ask your organization (e.g., MPG, EMCM, IMP, hospital, etc.) if they are a ONE ID sponsor and for the contact information of their LRA.
 - Not sure who your LRA is? Contact eHealth at 1-866-250-1554 or by email at servicedesk@ehealthontario.on.ca
 - You can also look up your LRA online by [submitting an online form](#). Once submitted, eHealth will reach out directly to the LRA for the organization you identify (e.g., your MPG) on your behalf.

STEP 2: REGISTER

- Contact your sponsor's LRA.
- The LRA will validate your identity, verify your level of assurance and create a ONE ID account for you.
- You will be provided with a login ID and a temporary password.

STEP 3: GAIN ACCESS

- Your LRA will authorize access to digital health services based on your role as a midwife. Typically this happens at the same time as your registration. As soon as you are authorized, you can begin accessing digital health services.
- In accordance with [cybersecurity](#) best practices, log in and change your password promptly.



[CLICK HERE TO GET STARTED NOW!](#)

Have questions? [Contact eHealth for support.](#)